

Quick Reference Sheet

POS Ink-jet printer SRP-500

Check that all Items are Present

The following items are packed in the box. If any items appear to have shipping damage or are missing, please contact your dealer.

- POS Inkjet Printer SRP-500
- Ink Cartridges
- Paper Roll
- AC Adapter & Power Cord
- Operator's Manual & Quick Reference Sheet
- Cable Cover

Startup Information

• Connecting the Cables

- 1. Connect Interface Cable Depending on the Interface your system uses, connect the serial, parallel or USB communication cable to the connector on the back of the printer.
- 2. Connect the AC adapter cable to the power connector of the printer.

Installing New Ink Cartridges

- 1. Turn the printer on.
- 2. Remove new ink cartridge from pouch and peel off mylar. Do not touch cartridge's metallic connector area with your fingers. Touching this surface contaminates the connector.
- 3. Open front cover of printer and pull down cartridge latch(es).
- 4. Take out old ink cartridge(s). Place new cartridge(s) into carriage. Hold round tab to ensure clean installation.
 Black cartridges go into left carriage.
 Color cartridges go into right carriage.
 (Tab faces front of printer.)
- 5. Close latch(es) and front cover.

Notice The ink drop counter is automatically reset when the ink-cartridge is installed.

Loading New Paper Roll (refer to label on inside of cabinetry)

- 1. Turn the printer on and open the rear cover by pressing open button.
- 2. Insert new paper roll. Be sure to note the correct direction of the paper roll.
- 3. Pull out a small amount of paper, then close the cover and tear off the extra paper by pulling it toward the front of the printer.









Keypad Controls and Indicator Lights

Most of the functions of this printer are governed by software, but you can monitor the printer's status by looking at the lights on the control panel and for some procedures you will use the buttons.





• Keypad Controls

Clean Button	The Clean button is used to clean the printer head. (Refer to operator's manual)
Feed Button	The feed button is used to feed paper or to start self test and for hexadecimal dump mode. (Refer of operator's manual)

• Keypad Indicator Lights

Power Indicator Light	This indicator light is on when the power is turned on. It blinks when the printer is in the self-test printing standby state. Always wait until this indicator light stops blinking before you start using the printer and before you turn it off.
Error Indicator Light	When this indicator light is on (but not blinking), it means that the printer is out of paper or almost out of paper or the printer covers are open. When this light is blinking, there is an error. If you see this light blinking, turn off the printer for a few seconds and then turn it back on. If the light is still blinking, call your supervisor or a service person.
Cartridge Indicator Light (LH/RH)	The right indicator is for the right cartridge and the left indicator for the left cartridge. If the printer is a single color printer, the left cartridge indicator will be used. In most cases, the left cartridge is black, and the right is a color. This indicator light (LH/RH) blinks when the cartridge is almost out of ink and stays on when the cartridge(s) is removed.

Printer Self Testing

Self test

The self test lets you know if your printer is operating properly. It checks the control circuits,

printer mechanisms, print quality, ROM version, and DIP switch settings.

The test is independent of any other equipment or software, so it is a good idea to run it when you first set up the printer or if you have any trouble. If the self test works correctly, the problem is in the other equipment or the software, not the printer.

Running the self test

- 1) Make sure the printer is turned off and the printer cover is closed properly.
- 2) While holding down the Feed button, turn on the printer and continue to hold until the paper begins to feed. The self test prints the printer settings and cuts the paper and pauses. (The power light blinks.)
- Press the Feed button to continue printing the rolling ASCII pattern. Repeat for the nozzle pattern, receipt pattern and NV bit image(s).
- 4) The self test mode terminates after printing NV bit image(s) automatically.